



Where UN Agencies and Civil Society Partners Connect

UNHCR, UNICEF and WFP joined forces in 2018 to launch the UN Partner Portal, a platform for Civil Society Organizations (CSOs) to engage with the UN on partnership opportunities for the benefit of those we serve.

The UN Partner Portal is designed to bring about a harmonized, efficient and easy collaboration between the UN and its CSO partners.

The UN Partner Portal supports the Agencies' pledges to harmonize partnership management, invest in technology to enable better access to information, and strengthen engagement with local and international CSO partners.

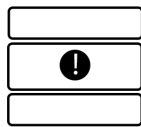
The UN Partner Portal is growing and listening to user feedback for continuous improvement. This *What's New* gives an overview of new features released to users of UN Agencies.



Photo: UNICEF



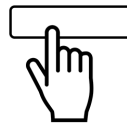
Multiple Languages



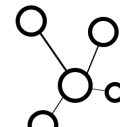
Channel Subscription Alert



Immediate Notification



Self-service Access Request



New Maps



More...

WELCOME TO WHAT'S NEW!

The UN Partner Portal is excited to share that the United Nations Population Fund (UNFPA) is joining the portal. UNFPA is the United Nations sexual and reproductive health agency. The Agency is excited to come on board to have a centralized location for its partnership opportunities.

The UN Partner Portal, managed by the UN International Computing Centre, has new features of interest to UN Agencies. The site is now available in English, French and Spanish languages. There is a new subscription feature to receive news and updates, as well as a new option for Immediate Email Notifications. A new Self-service Access Request has been introduced for first-time users, and a new and improved map system has been implemented.

UN PARTNER PORTAL BENEFITS

- UN Agency joint portal for posting of CSO partnership opportunities
- UN Agency access to CSO partner profiles and mapping of prospective partners for rapid mobilization
- UN Agency review of CSO partner declarations
- UN Agency review of CSO partner concept notes
- UN Agency due diligence verification of prospective partners, including automated sanctions lists screening
- Reduced timelines for CSO partnership selection and processing
- Partnership data and metrics on partnership practices.

Portal Site in English, French and Spanish

In Quarter 1 of 2020, more than 25,000 users from 179 different countries have accessed the UN Partner Portal. To date, the portal site has only been available in English. Now, by simply selecting the globe icon in the top right menu, both UN Agency and CSO partner users can manage their portal experience in English, French and Spanish.

Subscription Feature to Receive News

UN Agencies and CSO partners can subscribe to receive email notifications about new activities on the portal. It is as simple as navigating to the User Profile area and adding a new subscription “channel.”

Users can apply tags to customize their subscription by country or programme sector. Email notifications are sent every midnight (GMT) with a list of daily news and information.

The only subscription channel available today is for newly published Calls For Expressions of Interest (CFEI). Additional channels will be added in the future.

Immediate Email Notification

UN Partner Portal allows users to adjust the frequency of email notification. “Immediate” email notification has now been introduced, along with the existing options of None (Disabled), Daily Digest, Weekly Digest and Bi-Weekly Digest.

UN users who are frequently chosen to be reviewers of CFEI concept notes may wish to select “Immediate” email notification. It is as simple as navigating to the User Profile area and selecting the frequency of your email notifications.

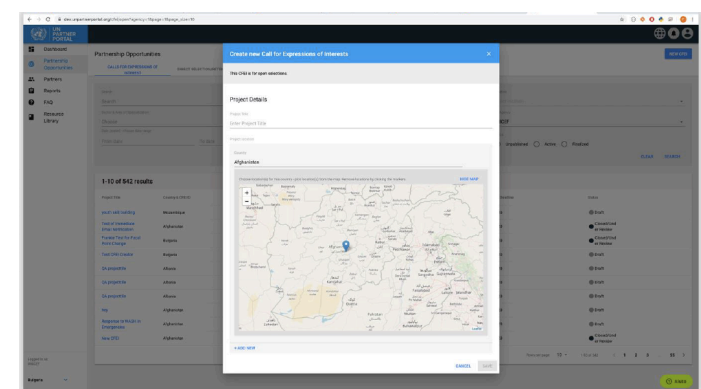
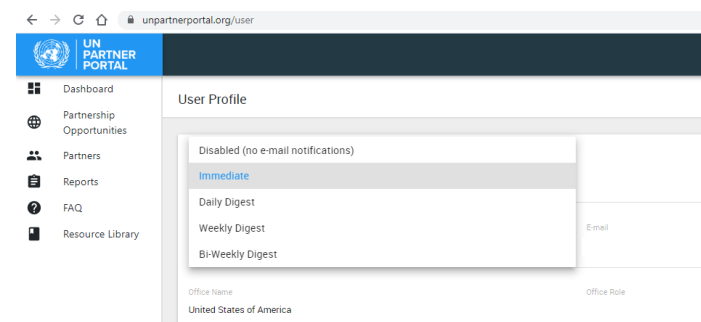
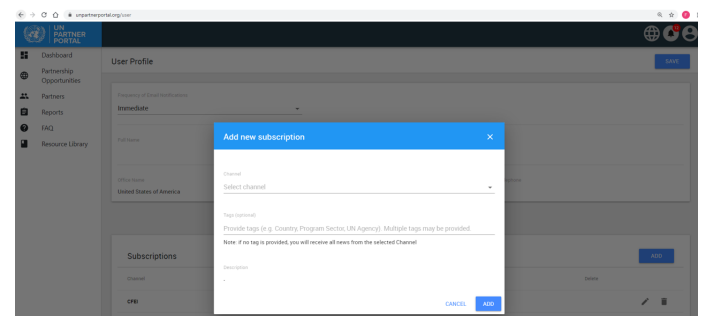
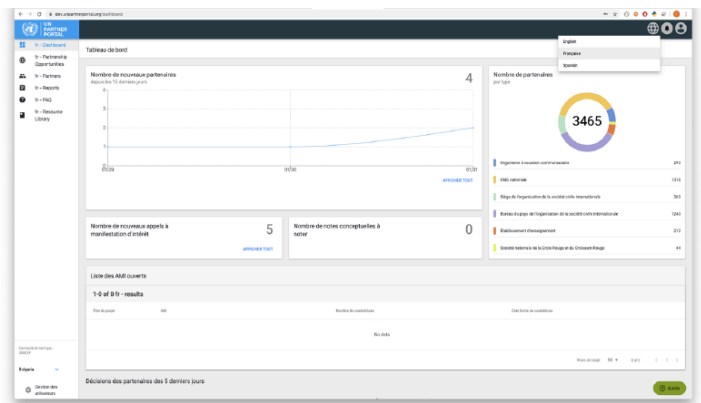
Self-Service Access Request

Previously, all UN users accessing the UN Partner Portal for the first time were assigned to a default country (Switzerland) and had to manually follow up with a UN Agency site administrator to be re-mapped to a more appropriate country workspace.

Now, new UN Agency users logging into the portal for the first time can immediately alert their site administrator of their presence in the portal. This will expedite the assignment of new users to their most appropriate country workspace.

New Map System

A more efficient and effective map visualization system has been released, based on the open source OpenStreetMap tool. The new map visualization system has been applied to the creation of new partnership opportunities and allows UN users to choose a country and apply a pin to a designated spot.



HOW TO JOIN THE UN PARTNER PORTAL

The UN Partner Portal is an inter-Agency initiative sponsored by UNHCR, UNICEF and WFP (and soon UNFPA) to improve the quality, timeliness and transparency of partnerships with CSO partners. Any UN Agencies that wish to join the UN Partner Portal initiative should contact the UN International Computing Centre, supporting the portal, at: business@unicc.org. We'd like to hear from you. Take our site satisfaction survey at: <https://bit.ly/3a5RpUy>. For more information, visit us at www.unpartnerportal.org.